Hewlett Packard Enterprise

Non-Production Licensing Guide

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Summary

The Non-Production Licensing Guide for Applications Delivery Management, Big Data, Enterprise Security and IT Operations Management software products documents the various ways HPE provides software licenses for Non-Production use to customers.

Definitions

"Cold Standby System" means a standby non-production system which is NOT up and running. If the production system breaks down, or needs to be taken out of service, Licensee is required to switch on and start the Cold Standby System in order to take over for the production system.

"Development System" means a non-production development system which has a software product installed and is to be used for developing software product add-on applications.

"Development and Test Systems" means a Development System and a Test System.

"IDOL Raw Data Size" means the uncompressed size of all documents, including text and meta data, that are stored in a node table excluding any deleted documents that have not been purged.

"Hot Standby System" means a non-production system which is up and running, ready to take over from the production system if the production system breaks down or needs to be taken out of service.

"Non-Production" means internal use which is limited to use on Development and Test Systems and /or Hot and Cold Standby Systems.

"Raw Data Size" means the uncompressed data stored in an HP Vertica database as if such uncompressed data had been exported from the database in text format ("Raw Data Size"). All logical database entities (tables) and all derived and aggregate tables are included in the Raw Data Size measurement. All data stored in external tables in the ORC or Parquet format is included in the Raw Data Size. Data stored in Flex Tables will be counted as one tenth the capacity stored in a regular table (e.g. 1TB loaded into Flex Tables will count as 100GBs towards the license capacity). The following is excluded from the Raw Data Size measurement:

- multiple projections (underlying physical copies) of data from a logical database entity (table); i.e. data appearing in multiple projections of the same table is only counted once
- data stored in temporary tables
- data stored in flattened tables used for de-normalization purposes
- deleted data that remains in the database
- data stored in the Write Optimized Store (WOS)
- data stored in system tables such as monitoring tables, data collector tables, query repository tables, Database Designer work tables, etc.
- views
- copies or adaptations for back-up or archival purposes or when copying or adaptation is an essential step in the authorized use of the HP Vertica software

*Test System" means a non-production test system which has a software product installed and is to be used for a) software product migration testing, or b) software product pre-production staging.

Additional license authorizations and restrictions applicable to a software product are found at **hpe.com/software/SWLicensing**.

Non-production software categories

A software product is placed in one of the four categories, which are described in this section. This document covers HPE's Applications Delivery Management, Big Data, Enterprise Security and IT Operations Management portfolio. The Enterprise Security portfolio for HP Atalla, HPE Atalla, HP TippingPoint and HPE TippingPoint products are excluded as well as software products of the Big Data portfolio for which no Class has been defined in an Additional License Authorizations document.

Class 1

For Class 1 products, HPE provides Non-Production licenses at No Charge for perpetual licenses only. You may receive up to six (6) Non-Production licenses for each production license acquired: one (1) for a use on a Hot Standby System, one (1) for use on a Cold Standby System, one (1) for use on a Development System and three (3) for use on a Test System. HPE provides no charge Non-Production licenses for all Applications Delivery Management, Enterprise Security, and IT Operations Management and for selected Big Data products for which the Class has been defined in the Additional License Authorizations, **except** those identified as Class 2 and Class 3 products below. Class 1 Non-Production licenses will be provided to customers upon request as described below.

Class 2

For Class 2 products, HPE charges for Non-Production licenses in accordance with HPE's then-current price list. See Additional License Authorizations documents for a list of the Class 2 product families for which Non-Production licenses are available. Separate product numbers are assigned for these Class 2 Non-Production use licenses and any additional use restrictions will be located in the Supporting Materials.

Class 3

For Class 3 Products, HPE does not offer Non-Production licenses. Additional License Authorization documents specify which products covered by that document are Class 3 products. In addition to that, below is a list of the Class 3 products for which Non-Production licenses also are not available. There are no specific Non-Production product numbers for these products on the price list.

- All term licenses. Exceptions may apply, the Additional License Authorization documents specify which products offering terms licenses are not Class 3.
- Client Automation Center: Persistent Systems Limited Radia Client Automation Enterprise and Persistent Systems Limited Radia Client Automation Standard.

Class 4

For Class 4 products, HPE provides Non-Production licenses at No Charge for perpetual licenses only. For each production license acquired, you are entitled to the below. The Non-Production license will not count against the IDOL Raw Data Size or Raw Data Size calculation, but it shall not exceed the IDOL Raw Data Size or Raw Data Size of the original license. The Non-Production license may be used on a Hot Standby or Cold Standby System; however, HPE is not responsible for keeping the data between the systems synchronized.

(a) For the purpose of Hot Standby Systems and/or Cold Standby Systems, you may replicate its environment including the object code of the software, identical schema, projections, and data. The Non-Production license may be used on a Hot Standby System and/or Cold Standby System; however, you are solely responsible for keeping the data between the systems synchronized.

(b) For Vertica only, one secondary active Hot Standby database can be used for read and write operations of the data replicated from the primary database. The secondary database must be a replica of the primary database.

(c) For the purposes of Development and Test Systems, you may use a Non-Production license with unlimited Development and Test Systems.

Eligible Products are listed in the Additional License Authorizations document for HP Unified Information and Analytics and HP Vertica Analytics Platform software products.

Process for requesting Class 1 and Class 4 Non-Production licenses

Customer can only request Non-Product licenses for products that are currently on active support contracts. Log into the Software Entitlement Portal at **hpe.com/software/entitlements** and select the *Entitlements* tab. The Non-Production licenses are available on the *Non-Production* tab. Select the Environment Type and activate your Non-Production licenses. Alternatively, you can contact one of the HPE License Delivery Centers listed at **hpe.com/software/licensing** to request Non-Production licenses. Please be prepared to provide the original HPE order number used for production licenses and products/quantities for the Non-Production request. If you obtained licenses from HPE acquired companies (and do not have HPE order numbers), you should submit a support case for a non-technical license request through **hpe.com/software/support**.

Process for requesting Class 2 Non-Production and Class 3 licenses

You should order Class 2 Non-Production licenses and Class 3 licenses in the same manner that you order a production license.

Support for Non-Production licenses

A pre-requisite to obtaining support for Class 1 and Class 4 product Non-Production licenses is a valid support contract covering the Production license copies of products. Support for Class 1and Class 4 Non-Production licenses is provided at no additional charge only if the corresponding production products are included in a current support contract with HPE. Support for Class 2 product Non-Production licenses requires a paid support contract for these licenses.

Frequently Asked Questions

Q: Is support free for Class 1 and Class 4 Non-Production licenses?
A: No, in order to receive support, you must first purchase support on the production license configuration.

Q: Is support free for Class 2 Non-Production and Class 3 licenses?
A: No, you must acquire support separately for the Class 2 Non-Production license and Class 3 license.

Q: Can a customer request a Non-Production license without purchasing a production license?
A: No, Non-Production licenses are only provided when you have already purchased production licenses of the same software product.

Learn more at
hpe.com/software/SWLicensing

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